



# Bay Area Chamber of Commerce *Chamber News*



## *Congratulations to Graduating Leadership Coos Class of 2014- 2015*



*Thank you for a wonderful year! To sign up for Leadership Coos 2015-2016 Call Pam at 541-266-0868.*

## *Month in Review...*

May has come and gone as well as the Tall ships. Those were a wonderful sight to behold. We hope you had the time to take advantage of them being here, whether you enjoyed a battle sail, a dock side tour or maybe you saw them as you were attending the Wine Walk Downtown. They sure were fun to see and had a great educational program our kids. Our Tourism Committee put together the Annual 101 brigade Clean up day. They and friends did a fantastic job

collecting 97 bags of trash. 62 bags were collected by team Pirates; making them this years winner of the Trash Trophy! We had lots of Ribbon Cuttings including the Tall Ships, the New Three Rivers Casino-Coos Bay, FCR, and Fishermen's Seafood Market's newest location. Farmers Market is back and is bringing some terrific produce, flowers, nuts, baked goods, home made crafts and much more right to beautiful downtown Coos Bay. Little Theater on the Bay

(LTOB) had an excellent presentation of Cinderella. May brought lots of fun things to our area; the carnival was in town for Mothers Day at the Pony Village Mall; Shore Acres had their Rhododendron Sunday Show and The 4th Annual BBQ Blues & Brews happened over Memorial day weekend. Never a dull moment in beautiful, Coos Bay, North Bend and Charleston. Plan on June being just as eventful, with lots more warm weather.

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The Dolphin Players were organized in 1979. Their Mission: Producing Quality Theater in an Intimate Setting. In 2011 they found their permanent home in the Empire District of Coos Bay. They are actively involved in the community coalition of Empire and partner with several community organizations. While the primary use for their new building is producing live theater, The Dolphin Playhouse is available for community meetings, musical events and private parties. The building is handicapped accessible and offers a kitchen and flexible seating arrangements. They intend the building to be a cultural and community center for the Empire community, as well as the greater Bay Area. For more information about use of the facility, please contact Alice Carlson 541-808-2611.

The Dolphin Players will soon be beginning a capital campaign for a facade upgrade which will include a marquee, new windows and exterior lighting, and a return to the original stucco siding. Phase two will include murals on the Wall Street side. They will be turning to the community for support in this exciting new project. Want to help? They need your ability, skill, knowledge, and time!! They have a variety of projects for which person power is essential. Also, if you have any of the following items and would be willing to donate them, they need: canister vacuum, banquet tables, lumber, hand and power tools, office or computer desk, pictures and posters of Dolphin Productions, fabric, vintage or formal clothing, iron pipe, paint and plywood.

They are always looking for directors who want to produce shows that meet their Mission Statement, as well as prospective participants. Many skills are need, both on and off stage; and they welcome new volunteers.

## Presidents Letter-Chamber Connection

### Welcome Chamber members,

It was an exciting end to a month. The 26<sup>th</sup> Class of Leadership Coos held their graduation ceremonies at the Yacht Club, in Lakeside. It was exciting to see the class, eyes wide open, sharing testimonials, becoming one, preparing for the future, and receiving their graduation certificates. It was like a high school graduation, hugs and high fives.

As usual, Gordon Gates, the Randle Brothers, and Troy Cribbins prepared awesome oysters and tri tip, a meal fit for kings and queens.

Now let's go back nine months, you put in your application, paid a small

fee (lunch is included), and then you introduced yourselves to a whole bunch of people you didn't know. You're going through orientation, getting to know your fellow participants, putting on your walking shoes, and getting introduced to history, walking downtown Coos Bay, meeting historian John Whitty, hearing Tribal history from Jesse Beers, seeing Coos Historical & Maritime with Steve Greif, the Marshfield Sun printing museum tour with Ken Johnson, and a walking tour up historical Front Street. How exciting, now you're hooked! What are

we going to do next month? Each month is action packed, Natural Resources and Agriculture, How we are Governed, Business & Industry, Health & Human Resources, Emergency Services & Communications, Education in the Bay Area, and Living in the Bay Area.

Does it sound like fun? Now is the time to sign up, the next class of Leadership Coos is already filling up and there is limited space, its first come first serve, you don't what to miss out on an opportunity of a life time.

Rick Skinner  
2015 Chamber President



2015 President  
Rick Skinner  
Knife River Materials



Check out the Mission Possible Video at <http://youtu.be/2pfvy3Yqkz8>

## Business After Hours at The Dolphin Playhouse



Directors Quote:

**“Be happy and a reason will come along.”**



## Meet our Directors

### President

**Rick Skinner**

Knife River Materials

### President-Elect

**Barry Winters**

Barrett Business Services, Inc.

### Past President

**Pam Plummer**

Umpqua Bank

### Vice President

**Jessica Engelke**

Southwestern Oregon

Community College

**Jayson Wartnik**

Hough, MacAdam, Wartnik,

Fisher & Gorman, CPA's

### Secretary

**Deena Gisholt**

Oregon Pacific Bank

### Treasurer

**Michele Hampton**

Banner Bank

### Ambassador President

**Jessica Chavez**

Cardinal Services Inc

### 2015 Board of Directors

**Melissa Cribbins**

Coos County Board of

Commissioners

**Diane Crawford**

Prudential Seaboard Properties

**Beth Gipson**

Gipson Insurance Agency

Farmers Insurance

**Pam de Jong**

Edward Jones Investments

**Jon Hanson**

South Coast Office Supply

**Patty Cook**

Umpqua Bank

**Mark Wall**

Roseburg Resources

**Deborah Rudd**

South Slough Reserve

**Kyle Daniels**

Clean Cut Landscape

**Michael Hinrichs**

Jordan Cove Project

**Tim Huntley**

Knife River Materials

**Tom Burdett**

BnT Promotional Products

**Erin Johnson**

Edward Jones Investments

### Community at Large

**Brooke Walton**

Oregon Int. Port of Coos Bay

**Theresa Haga**

CCD Business Development Corp

**Rob Schab**

Coos Bay-North Bend Water Board

**Theresa Cook**

Southwest OR Regional Airport

**Connie Stopher**

South Coast Development

Council

### EX-Officio

**Patty Scott**

Southwestern Oregon

Community College

**Rodger Craddock**

City of Coos Bay

**Terence O'Connor**

City of North Bend

**Barbara Bauder**

Bay Area Hospital

**Dawn Rae Granger**

School Dist #9

**Bill Yester**

School Dist # 13

**Tenneal Wetherell**

South Coast ESD



**Name:** Michele Hampton

**Business:** Banner Bank

**I serve on the following Chamber Committees:** Business Development & Support, Education (and Career Exposure sub-committee)

**Other Community Service:** currently I hold the position of Commissioner for the Woodland Apartment Preservation, Inc.

**I am involved in the Chamber because** I believe in our community. A community is only as strong and healthy as its residents. We have a lot of positive things going for our Bay Area and by getting out and talking to our citizens, supporting our schools and businesses, you can't help but feel good about our community and what we have to offer. The more I learn, the more I want to share with others because good things are happening all around us if you just take the time to look and to listen.



**FARMERS**

**Name:** Beth Gipson

**Business:** Gipson Insurance Agencies, Inc./Farmers Insurance

**I serve on the following Chamber Committees:**

I have served on the Leadership Coos Steering Committee for 16 years and just joined the LAT

**Other Community Service:** I am Vice President of United Way of Southwestern Oregon, Vice President of Bay Area Kiwanis, on the Zonta Foundation Board, Key Club Advisor for North Bend High School

**I am involved in the Chamber because** I am involved in the Chamber because it is a to notch organization. I learned about it over the years as I served on the Leadership Coos Steering Committee and wanted to be involved in other great things the Chamber does. I have learned so much about our area and met so many incredible people since I joined the Chamber Board.



**Name:** Melissa Cribbins

**Business:** Coos County/Commissioner

**I serve on the following Chamber Committees:** Sustainability, Marketing

**Other Community Service:** too many to count!

CCD Business Development Corporation, Rural Development Initiatives-Vice Chair, Coos County Urban Renewal Agency, Bay Area Chamber of Commerce Board, Small Business Development Center, Energy Trust of Oregon, Land Conservation and Development Commission Board, Association of Oregon Counties -- Legislative

Committee, Energy, Environment and Land Use - Co-Chair

United Way of Southwestern Oregon Board, Western Oregon Advanced Health (WOAH) Board, National Association of Counties Energy, Environment and Land Use Committee, Coos Bay North Bend Water Board

**I am involved in the Chamber because** I believe in supporting business and the Chamber is the best organization for it!

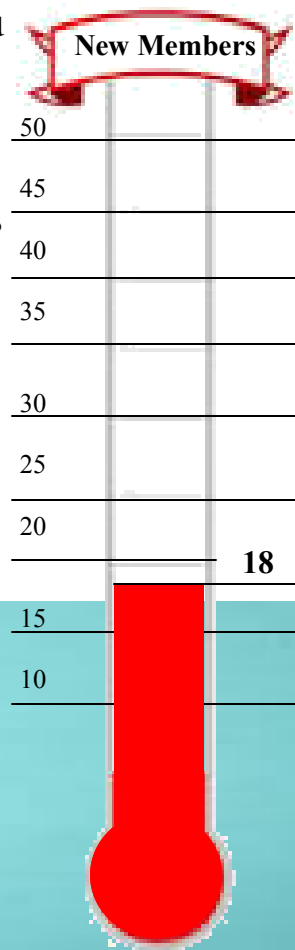
- 24 year Member– 1991  
**Bay Area Hospital Auxiliary**
- 22 year Member– 1993  
**Wal\*Mart**
- 13 year Members-2002  
**Knife River Materials**
- Y Marina**
- 8 year Member– 2007  
**Fishermen’s Wharf**
- 6 year Member-2009  
**Fox TV-KLSR/KEVU**
- 5 year Members-2010  
**Sherwin-Williams**
- Civil West Engineering Services Inc**
- E.L. Edwards Realty LL, Inc**
- 4 year Member-2011  
**Briggs Health**
- 3 year Member-2012  
**Country Financial**
- 2 year Member-2013  
**South Coast Folk Society**
- 1 year Members-2014  
**South Coast Family Harbor**
- Leaf’s Tree House**

*Thank You!*

## 2015 Membership Drive!

The Chamber wants all businesses in our area to join with us. We are asking that all Chamber Members help spread the word and let others know why you are a Chamber Member and get them to join! The Member who recruits the most new members will win a Travel Oregon Package! Winner will be announced at 2016 Chamber Awards Banquet!

**46 New Members is the Goal!**



Stop in and get your invite packets today, we'll have them ready for you. 145 Central Ave Coos Bay.

## Welcome New Members-Fishermen’s Seafood Market &

### Fishermen’s Seafood Market

**Robert Taylor**

200 Bayshore Blvd. Coos Bay (On the Boardwalk)  
170 S. Empire Blvd. CB  
541-888-CRAB(2722)  
541-267-CRAB(2722)

[robseafood@gmail.com](mailto:robseafood@gmail.com)



- *Fishermen’s Seafood Market is home of West Coast Clams providing the freshest seafood available to our area. Their location on the boardwalk serves fish n chips and clam chowder that you don’t want to miss out on.*

### Coos Clinic

**Anthony Baldacci MSN ANP**

320 Central Ave #418  
info@coosclinic.com  
www.coosclinic.com

- *Coos Clinic is a primary & urgent care clinic staffed by independent nurse practitioners. They offer regular appointments for most health conditions & perform physical exams for sports (15 & up), CDL & other services. They also offer in home visits on a limited basis.*

## What's happening in the Bay Area.....

**Reminder!**

**Wednesday Business Connection (WBC) season is over with until fall.**

Thank you to everyone who comes and makes WBC the best place to be on Wednesdays. We will continue the normal WBC schedule on September 2, 2015!



### CLAMBOREE SCHEDULE

ALL DAY

Vendors Music \* Kid's Event Tent \* Classic Car Show  
Shuttle Service--to/from: Ed Lund Park - Boat Building Center - Tribal Hall

### How do I encourage my employees to be courteous to customers and each other in the workplace?

Courtesy in the workplace is certainly an important goal. A courteous workplace empowers employees and is comfortable to work in or visit as a customer.

Courtesy is defined as polite behavior and treating others respectfully. In this age of electronic communications, less person to person interaction and faster paced work environments the niceties like "please", "thank you", "excuse me" and "I'm sorry" seem to be more the exception than the rule in some work environments. Employers, however, must be careful how they move their agenda to foster workplace courtesy forward.

On September 28, 2012 the National Labor Relations Board (NLRB) issued a decision regarding an employer's policy on courtesy. Karl Knauz Motors, Inc. had a policy that stated "Courtesy: Courtesy is the responsibility of every employee. Everyone is expected to be courteous, polite and friendly to our customers, vendors and suppliers, as well as to their fellow employees. No one should be disrespectful or use profanity or any other language which injures the image or reputation of the company." The NLRB reasoned that employees could misunderstand this policy language as prohibiting conversations with others about their objections to their working conditions. According to the NLRB, "Employees could construe protest or criticism of the employer as "disrespectful" or "injurious to the image or reputation of the employer" and thus fear to seek improvements in the workplace. For that reason, the NLRB held this policy to be unlawful.

So if you as an employer cannot use employee policies to encourage courtesy, what can be done? First, follow the golden rule yourself "treat others as you would have them treat you". Behave in a courteous manner toward others and encourage staff to do the same. Provide training and opportunities to practice courtesy whenever possible. Don't tolerate a lack of courtesy, respectfully discuss problems with anyone behaving in a disrespectful manner. Take time to reflect before talking or sending an electronic communication so you speak with logic not angry emotions. Say thank you to employees who make the effort to do a good job, acknowledge staff when they go above and beyond to serve customers. Encourage employees to be courteous to others by modeling the behaviors you would like to see.

The SBDC is a partnership of the U.S. Small Business Administration, the Oregon Small Business Development Center Network, the Oregon Business Development Department and Southwestern Oregon Community College. Arlene M. Soto has been the Director of the Southwestern Small Business Development Center since July 2007. To ask a question call 541-756-6445, e-mail [asoto@socc.edu](mailto:asoto@socc.edu), or write 2455 Maple Leaf, North Bend, OR 97459. Additional help is available at the OSBDCN Web page [www.bizcenter.org](http://www.bizcenter.org).



# 101 Bay Area Brigade



**Thank you Deborah Rudd for organizing this terrific event.**



**Congratulations Team Pirates!**



**Thank you to all the volunteers, sponsors, donations and everyone else who was involved. We picked up almost a 100 bags of trash and made our town a beautiful place to be seen.**



**Banner Bank**



**Berger's Top Service Body Shop**



**Ocean Boulevard Veterinary Hospital**



**Ken ware Superstore**



**Enterprise Rent-a-car**



**Alternative Actions Massage Therapy**

**1st Quarter 4 Star Awards**

# Ribbon Cuttings in May



Three Rivers Casino



Tall Ships



FCR



Fishermen's Seafood Market

